

UNITED STATES BANKRUPTCY COURT  
DISTRICT OF RHODE ISLAND

## 2001 Employee Recognition Customer Service Survey

Customer service and your satisfaction is a primary goal of the Clerk's Office. As we approach the occasion of our Annual Employee Recognition and Awards Ceremony, we are asking you, our valued customers, to assist in the selection process by nominating the employee whose efforts provide exemplary customer service. Please take a few moments to select the employee you believe should be honored, with a Customer Service Award. Choose one in each category by circling the name of your choice. After making your selection, please include a brief statement explaining your reasons for your nomination. Your participation in this survey is greatly appreciated.

### Categories

#### 1. Intake Customer Service Award Nominees:

Anne  
Jody  
Patrice

Statement in support of nomination: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### 2. Case Manager Customer Service Award Nominees:

Amy  
Carolyn  
Cindy

Susan RB  
Dana  
Debby

Florence  
Holly  
Jennifer

Linda  
Christine

Statement in support of nomination: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### 3. Automation Customer Service Award Nominees:

Craig  
Systems Manager

Nick  
Automation Specialist/  
Programmer

Michelle T.  
Database Administrator  
(website)

Statement in support of nomination: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### 4. Administration/Chambers Support Customer Service Award Nominees:

Joe=Prop. & Procurement  
Leah=Judicial Assist.  
Kristen=HR Administrator

April=Financial  
Jonathan=Career  
law clerk

Michelle M.=Operation Super  
Ann M.=Admin. Assistant

Statement in support of nomination: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(Please use a separate sheet for additional comments.)

**TO PRESERVE THE INTEGRITY OF THE SURVEY, PLEASE REMAIN ANONYMOUS.**

**PLEASE RETURN THE COMPLETED SURVEY TO THE CLERK'S OFFICE BY:**

**JULY 9, 2001**

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Providence, RI 02903  
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Or Fax to: Gail at (401) 528-4470